

Latimer, Becky

From: Latimer, Becky
Sent: Friday, February 7, 2020 9:21 AM
To:
Subject: 2019-290-WS

Dear Haines Maxwell III,

Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer



Save as PDF file and Email form
to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Docket No. _____

Date: * 2/7/2020

Protestant Information:

Name * Haines A. Maxwell III

Mailing Address *

City, State Zip * Clover, SC

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer of BGWC

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Blue Granite Water Company is requesting an unjustified rate increase! The water supply has had constant interruptions and the quality is questionable at best. Shortly after they installed a new digital meter at my residence I received a bill that was 35-40% higher than usual and showed that my water usage was more than double the norm. When I called to question this the representative on the phone said that the "water usage this month is a computer estimate" and that "it should work itself out in my future bills". What sort of "computer" estimates that a home used twice the normal amount of water?? I would not mind paying a little more for quality service and a quality product but for them to be 3-4x higher than our old monthly water bill in Charlotte is outrageous. The company is getting away with robbery and the rate increase request is laughable to anyone that is an unfortunate customer. The fact that this increase is even up for discussion is another example of why so many have lost faith in

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

I will if needed.

Signature Required: Haines A. Maxwell III

✓ M *

Latimer, Becky

From: Latimer, Becky
Sent: Friday, February 7, 2020 10:42 AM
To:
Subject: 2019-290-WS

Dear Michele Boyle,

Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Latimer, Becky

From: Easterling, Deborah
Sent: Friday, February 7, 2020 10:27 AM
To: Latimer, Becky
Subject: FW: [External] Re: Letter of Protest for Blue Granite Water dispute Feb 20
Attachments: Othercountyrates.xls

From: Michele Boyle <[redacted]>
Sent: Friday, February 7, 2020 10:36 AM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: [External] Re: Letter of Protest for Blue Granite Water dispute Feb 20

I apologize, this file needed to be sent separately

This is other local area rates for Water and Sewer.

Michele Boyle

On Fri, Feb 7, 2020 at 10:22 AM Michele Boyle <[redacted]> wrote:

Attached please find a Letter of Protest against Blue Granite Water plus attached documents supporting my protest.

1. Letter of Protest
2. Continuation page from Letter of protest
3. October 2019 first bill received.and last bill due Feb.
4. Email and texts from Blue Granite regarding reimbursement of \$100.

.Michele Boyle

York

According to the Herald dated Dec 6, 2019, York County delayed increasing W&S

<https://www.heraldonline.com/news/local/article238079409.html>

The typical per 1,000 gallon charges for residential

customers is \$5.15 for water and \$6.54 for sewer. York

County water and **sewer rates** impact

direct **county** customers, but also users further down

the line like Blue Granite Water Company serving Lake

Wylie. Dec 6, 2019

Link for W&S rates

<https://www.yorkcountygov.com/DocumentCenter/View/382/York-County-Water-and-Sewer-Rates-PDF?bidId=>

Tega Cay

2019 rates for W&S

<https://www.tegacaysc.org/DocumentCenter/View/8531/19-20-Utility-Fee-Schedule?bidId=>

Monthly Base Charge (water) \$11.81/month (In City Rate)	\$23.62/month (Out of City Rate)
Volumetric Rate (water) \$4.95/1,000 gallons (In City Rate)	\$9.70/1,000 gallons (Out of City Rate)
Monthly Base Charge (sewer) \$16.00/month (In City Rate)	\$32.00/month (Out of City Rate)
Volumetric Rate (sewer) \$6.47/1,000 gallons (In City Rate)	\$12.94/1,000 gallons (Out of City Rate)
Sewer Service for non-water Customers \$65/month	Monthly Base Charge (irrigation) \$11.81/month (In City Rate) \$23.62/month (Out of City Rate)

Charlotte Mecklenburg County

Carolina Water is now Blue Granite

<https://www.heraldonline.com/news/local/article222709515.html>

<https://charlottenc.gov/Water/RatesBilling/Pages/ResidentialRates.aspx>

Clover, South Carolina (York County)

**TOWN OF CLOVER
SCHEDULE OF WATER AND SEWER FEES**

Monthly Base Charge	WATER RATES		SEWER RATES	
	Inside	Outside	Inside	Outside
3/4 inch	\$ 14.00	\$ 28.00	\$ 17.50	\$ 35.00
1.0 inch	\$ 14.00	\$ 28.00	\$ 17.50	\$ 35.00
2.0 inch	\$ 67.20	\$ 134.40	\$ 84.00	\$ 168.00
3.0 inch	\$ 134.40	\$ 268.80	\$ 168.00	\$ 336.00
4.0 inch	\$ 210.00	\$ 420.00	\$ 262.50	\$ 525.00
6.0 inch	\$ 420.00	\$ 840.00	\$ 525.00	\$ 1,050.00
8.0 inch	\$ 672.00	\$ 1,344.00	\$ 840.00	\$ 1,680.00
Volumetric Rates				
0-2,000 Gal/Mo	\$ 3.38	\$ 6.76	\$ 5.15	\$ 10.29
2,001-10,000 Gal/Mo	\$ 5.63	\$ 11.27	\$ 5.15	\$ 10.29
10,001-100,000 Gal/Mo	\$ 5.63	\$ 11.27	\$ 5.15	\$ 10.29
100,001-250,000 Gal/Mo	\$ 5.63	\$ 11.27	\$ 5.15	\$ 10.29
Over 250,001 Gal/Mo	\$ 5.63	\$ 5.88	\$ 5.15	\$ 10.29